**FREEDOM OF INFORMATION COVERSHEET**

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: TCCSFOI 2019-059

<table>
<thead>
<tr>
<th>Information to be published</th>
<th>Status</th>
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<tbody>
<tr>
<td>1. Access application</td>
<td>Published</td>
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<td>2. Decision notice</td>
<td>Published</td>
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<tr>
<td>3. Documents</td>
<td>Published</td>
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<td>4. Additional information identified</td>
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<td>5. Fees</td>
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<td>6. Processing time (in working days)</td>
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<td>7. Decision made by Ombudsman</td>
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<td>8. Additional information identified by Ombudsman</td>
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<td>9. Decision made by ACAT</td>
<td>n/a</td>
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<td>10. Additional information identified by ACAT</td>
<td>n/a</td>
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</table>
Good afternoon,

I write to request under the Freedom of Information Act 2016 (FOI Act) documents generated or received by the ACT Government in relation to community consultation done regarding parking options along Wallhallow Street in Hawker.

Specifically, I am requesting four things:
- Which houses were letterboxed.
- A copy of the letter that was letterboxed.
- What feedback was received.
- The letter that was sent to the residents advising them of the outcome.

I make this request pursuant to section 30 of the FOI Act.

As a member of the ACT Legislative Assembly, I note that any fees and charges associated with this request will be waived in pursuant to section 107 (2)(e) of the Act.

Should you require any further information or clarification about my request, please contact my office on [Contact Information].

Kind regards,
Dear Ms [Name]

Freedom of information request: Reference 19-059

I refer to your application made under the Freedom of Information Act 2016 (the Act), received by Transport Canberra and City Services Directorate (TCCS) on 24 June 2019, in which you sought access to information concerning parking options along Walhallow Street in Hawker, specifically:

- Which houses were letterboxed,
- A copy of the letter that was letterboxed,
- What feedback was received,
- The letter that was sent to the residents advising them of the outcome.

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

TCCS was required to provide a decision on your access application by 22 July 2019. Thank you for the extension until 26 July 2019.

Decision on access

Searches were completed for relevant documents and 40 documents amounting to 51 pages of information have been identified that fall within the scope of your request.

Documents identified as relevant to your request contain information that I consider to be, on balance, contrary to the public interest to disclose under the test set out in section 17 of the Act.

I have decided to grant access, under section 50 of the Act, to copies of documents with deletions applied to information that I consider would be contrary to the public interest to disclose.
I have included at Attachment A to this decision a schedule of the documents. This provides a
description of the documents that fall within the scope of your request and provides details as
to where information has been redacted as not in the public interest to release. The documents
for release are at Attachment B.

Statement of Reasons

In reaching my access decision, I have taken the following into account:

- The Act
  - Factors favouring disclosure:
    - Schedule 2.1 (a)(i) promotion of open discussion of public affairs and
      enhancement of government accountability;
    - Schedule 2.1 (a)(iii) informing the community of the government’s operations,
      including the policies, guidelines and code of conduct followed by the
      government in its dealings with members of the public, or reveal the reason for a
      government decision and any background or contextual information that
      informed the decision.
  - Factors favouring non-disclosure:
    - Schedule 2.2 (a)(ii) prejudice the protection of an Individual’s right to privacy or
      other right under the Human Rights Act 2004.
    - Information Privacy Act 2014; and,
    - the content of the documents that fall within the scope your request.

As an Information Officer I am required to decide where, on balance, public interest lies. As
part of this process I must consider factors favouring disclosure and non-disclosure.

I have decided that it is not in the public interest to release the personal information of
individuals who have responded to the consultation process. Personal information about
individuals includes names and contact details. There is also a small amount of information
removed which is either out-of-scope or information of a personal nature provided by
consulted citizens. This includes, for example, information about the specific location and
description of a residential home which could lead to the identification of the individual in
connection with that property.

To release this information would prejudice the protection of an individual’s right to privacy
or other rights under the Human Rights Act 2004. These rights could also include a right to
freedom of expression and reputation.

Further, as a rule, an agency that holds personal information about an individual that has
been collected for a particular purpose must not disclose the information to a third party
without consent (Information Privacy Act 2014 (Territory Privacy Principle 6)). In this case
consent has not been sought for the release of the personal information.

Considering the type of information, I am satisfied that the factors in favour of release can
still be met while protecting the personal information of the individuals involved, therefore,
I have decided to release the information with deletions applied to information that I
consider would be contrary to the public interest to disclose.
Charges

As an MLA you are not subject to charges or fees to access government information under the Act.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. Your original access application, my decision and documents will be published in the TCCS disclosure log from 3 days after the date of this decision. Your personal details will not be published.


Ombudsman review

My decision on your access request is a reviewable decision under section 73 of the Act within 20 working days from the day that my decision is published in TCCS’ disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfol@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review
Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au
If you have any questions concerning the directorate's processing of your request, or would like further information, please contact the directorate's FOI Coordinator on 6205 5408 or email tccs.foi@act.gov.au.

Yours sincerely

[Signature]

Avinesh Chand
Information Officer

35 July 2019
FREEDOM OF INFORMATION REQUEST SCHEDULE

Please be aware that under the Freedom of Information Act 2016, some of the information provided to you will be released to the public through the ACT Government’s Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.


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<tr>
<th>Ref No</th>
<th>No of Folios</th>
<th>Description</th>
<th>Date</th>
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<td>1</td>
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<td>Letter to residents re: Consultation parking proposal restrictions along Walhallow Street Hawker C17-08</td>
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<td>11/5/2017</td>
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<th>Public consultation summary form</th>
<th>Email correspondence re: Parking arrangements – Waahlow section – Beetalo to Chuka St</th>
<th>Email correspondence re: Parking along Waahlow letter 25/1/2017</th>
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**Schedule 2, Section 2.2 (a)(ii)**

- Information Privacy Act 2014
- Email enquiry
- Email correspondence re: ACT Urban Services Enquiry
- Email correspondence re: ACT Urban Services Enquiry
- Email correspondence re: Urban Services Enquiry
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<td>46-47</td>
<td>Complaint/Enquiry Number 862301</td>
<td>1/9/2014</td>
<td>Information Privacy Act 2014</td>
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<td>50</td>
<td>Online Enquiry Form</td>
<td>1/9/2014</td>
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</tr>
</tbody>
</table>
The Resident  
Walhallow Street  
HAWKER

RE: Consultation Parking Proposal Restrictions along Walhallow Street, Hawker – C17-08

Dear Resident,

Roads ACT, which is part of the TCCS Directorate, is responsible for providing traffic and parking controls throughout the ACT, as well as monitoring and reviewing their effectiveness.

Concerns have been received from residents in the street related to the current parking arrangements along Walhallow Street, these complaints relate to vehicles parking along the street impacting on two-way flow of traffic.

Accordingly, Roads ACT proposes the following Options:

Option 1: apply parking restrictions: “No Parking at all times” on the residents side of the street and place “No Stopping” at the Jirra and Beetaloo Street Intersections.

Option 2: apply “No Parking Saturday and Sunday” on the residents side of the street and place “No Stopping” at the Jinka and Beetaloo Street Intersections.

Option 3: do nothing and keep the exiting parking arrangement.

Please see map overleaf.

Should you have any comments or concerns with regards to the above, please contact Mr Slobodan Paunovic on phone 6207 6601 or by email: slobodan.paunovic@act.gov.au by Friday 17 February 2017.

Yours sincerely

[Signature]

Robyn Hawkins  
Manager  
Traffic Management and Safety  
Roads ACT

25 January 2017,
The Resident
Walhallow Street
HAWKBR

RE: Proposed Parking Restrictions along Walhallow Street, Hawker - 17-08

Dear Resident,

I refer to my letter dated 25 January 2017, regarding the proposal to erect parking restrictions in your street.

Residents who responded to the consultation did not support the proposal to implement parking restrictions.

Roads ACT has therefore no immediate plans to change the current parking arrangements.

Should you wish to discuss this proposal or require any further information please contact Slobodan Paunovic direct on 6207 6601.

Yours sincerely,

Benjamin Hubbard
Manager
Traffic Management and Safety
Roads ACT

27 March 2017.
The Resident
Walhallow Street
HAWKER

RE: Consultation Parking Proposal Restrictions along Walhallow Street, Hawker – C17-08

Dear Resident,

I refer to my letter dated 25 January 2017, regarding the proposal to erect parking restrictions in your street.

Concerns have been received again from resident/s in the street related to the current parking arrangements along Walhallow Street, these complaints relate to vehicles parking along the street impacting on two-way flow of traffic.

Accordingly, Roads ACT wishes to propose the following Options:

Option 1: apply parking restrictions: “No Parking at all times” on the residents side of the street and place “No Stopping” at the Jinka and Beetaloo Street intersections.

Option 2: apply “No Parking Saturday and Sunday” on the residents side of the street and place “No Stopping” at the Jinka and Beetaloo Street intersections.

Option 3: do nothing and keep the existing parking arrangement.

Please see map overleaf.

Should you have any comments or concerns with regards to the above, please contact Mr Slobodan Paunovic on phone 6207 5601 or by email: slobodan.paunovic@act.gov.au by Friday 26 May 2017.

Yours sincerely

Benjamin Hubbard
A/s Manager
Traffic Management and Safety
Roads ACT

May 2017.
The Resident
Walhallow Street
HAWKHR

RE: Consultation Proposal for Parking Restrictions along Walhallow Street, Hawker - 37-08

Dear Resident,

I refer to my letter dated 11 May 2017, regarding the proposal to erect parking restrictions in your street.

Residents who responded to the parking consultation proposal did not support the proposal to change current parking arrangements along Walhallow Street.

Roads ACT has therefore no immediate plans to change the current parking arrangements.

Should you wish to discuss this proposal or require any further information please contact Slobodan Paunovic direct on 6207 6601.

Yours sincerely,

Benjamin Hubbard
A/g Manager
Traffic Management and Safety
Roads ACT

7 June 2017.
Location/Project: WALL HALL St

Issues: PARKING

Method of Consultation: Questionnaire

- Door Knock
  - Other: LTR DROP

Consultation dates: From 11/5/17 To 11/3/17

Number of letters sent:

Number of responses received: 2

Proposal:

For: 2

Against: 0

Unsure: 0

Other Comments:

Recommendation/Decision:

Investigation Officer:

Signature: Date: 11/5
Paunovic, Slobodan

From: Paunovic, Slobodan
Sent: Monday, 22 May 2017 2:39 PM
To: [REDACTED]
Subject: RE: re Parking arrangements Walhallow section - Beetaloo to Jink St

[SEC=UNCLASSIFIED]

Thanks for the feedback. I’ll advise you of the consultation outcome as soon as it’s completed.

I wish to advise that we received a new request to change current parking restrictions in the area.

Happy to discuss further.

Regards

Slobodan Paunovic | Major Events Officer
Phone: 02 62076661 | Email: slobodan.paunovic@act.gov.au
Roads ACT | Transport Canberra and City Services | ACT Government
495 Northbourne Avenue, Dickson | GPO Box 155 Canberra ACT 2601 | www.act.gov.au

----

From: [REDACTED]
Sent: Monday, 22 May 2017 2:07 PM
To: Paunovic, Slobodan
Subject: re Parking arrangements Walhallow section - Beetaloo to Jink St

Hello Slobodan,

I thought we had dealt with this issue - My front door [REDACTED] - the road at this section is very wide and there are no parking problems at all. In this section - I can send photos of different times of the day. My husband and I vote for Option 3 - Do nothing.

Thank you for your attention.

---

From: Paunovic, Slobodan <mailto:Slobodan.Paunovic@act.gov.au>
Sent: Wednesday, 29 March 2017 2:02 PM
To: Potapovics, Pawel <Pawel.Potapovics@act.gov.au>
Cc: [REDACTED], [REDACTED] Hubbard, Benjamin <Benjamin.Hubbard@act.gov.au>
Subject: FW: from [REDACTED] re road Info [SEC=UNCLASSIFIED]

Hi Pawel,

Would you please assist with the inquiry, in the email below.

Thanks,

slob.

---

From: [REDACTED]
Sent: Wednesday, 29 March 2017 2:00 PM
To: Paunovic, Slobodan
Subject: from [REDACTED] re road Info

Hello Slobodan,

Thank you for letter from Benjamin Hubbard re parking restrictions.

Could you give me info for email address or phone no. to follow up putting 50 speed signs on Walhallow St, Hawker. This street/ lane going down to the soccer/softball fields is being treated as a fast track by the majority of drivers
From: [Redacted]
Sent: Friday, 3 February 2017 2:18 PM
To: Paunovic, Slobodan
Subject: re Parking along Wallhallow letter 25/1/17

Hello Slobodan,

Our names are [Redacted] and we live in [Redacted].

However Wallhallow St, leading to the Soccer and Softball fields, Dalamere and Murrang Sts and Hawker college has become a speed way for motorists and motorcyclists. There is almost no parking in our area you have marked. There may be parking problems further down the street near the scout hall facing some of the fields.

However Speeding along Wallhallow is horrendous as there is no side street traffic to slow the Wallhallow traffic and it is being used as a rat run and race area. Black skids marks near the bend are common. Motorcyclists rev up and roar along.
I would expect this road/lane way to be at least a 50km but most traffic revs up the slight hill then speeds down to the soccer fields before breaking hard at the 90 degree bend or speed down hill and comes to a screeching halt at the corner of Wallhallow and Beetaloo.
Even the big moving and equipment trucks speed at their highest revs.
The busy times are early morning and after work 5pm - 9pm. Especially, when scouts parents, soccer, softball practice occurs after work.

We would like to request two, 50km signs on Wallhallow and an occasional van to slow the traffic.
Thankyou for your attention

Regards

[Redacted]

We will send a return letter also.

This email, and any attachments, may be confidential and also privileged. If you are not the intended recipient, please notify the sender and delete all copies of this transmission along with any attachments immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person.
Paunovic, Slobodan

From: Paunovic, Slobodan  
Sent: Tuesday, 16 May 2017 2:32 PM 
To: [Redacted]  
Subject: RE: Proposed parking restrictions along Walfallow St Hawker [SEC=UNCLASSIFIED]

Thanks [Redacted] for your feedback, we will advise you further once the consultation period finishes.

Regarding speeding in the street, speed and volume surveys have been conducted in the past and found no issue at this stage and do not warrant any traffic control.

We are aware that some motorists speed on our roads in the ACT. However, speeding is an enforcement issue and essentially a matter for ACT Policing, and you should report such behaviour to ACT Policing on 131 444 or to Crime Stoppers on 1800 333 000 so that appropriate action may be undertaken.

Regards  
Slobodan

From: [Redacted]  
Sent: Tuesday, 16 May 2017 9:09 AM  
To: Paunovic, Slobodan  
Subject: RE: Proposed parking restrictions along Walfallow St Hawker

Dear Mr. Paunovic,

My name is [Redacted] and I live at [Redacted]. My partner and I discussed the options for parking on the street and we are happy if nothing is done and the existing parking arrangements are kept.

We might recommend speed humps be added further down the street next to the ovals as there are regularly hoon sex using it as a thoroughfare. There are babies and children, elderly, dog walkers and at least two vision impaired people I know who use the ovals almost everyday and the road can be dangerous with hoon. Speed humps next to the ovals would potentially stop the hoon, and not irritate the residents in the area.

But we'll leave the city planning in your hands.

Thanks for consulting with us.

Kind regards

[Redacted]
Dear Mr Paunovic,

My name is [redacted] and I live [redacted]. My partner and I discussed the options for parking on the street and we are happy if nothing is done and the existing parking arrangements are kept.

We might recommend speed humps be added further down the street next to the ovals as there are regularly hoons using it as a thoroughfare. There are babies and children, elderly, dog walkers and at least two vision impaired people I know who use the ovals almost everyday and the road can be dangerous with hoons. Speed humps next to the ovals would potentially stop the hoons, and not irritate the residents in the area.

But we'll leave the city planning in your hands.

Thanks you for consulting with us.

Kind regards

[redacted]
Paunovic, Slobodan

From: Paunovic, Slobodan
Sent: Wednesday, 29 March 2017 2:02 PM
To: Paunovic, Pawel
Cc: Hubbard, Benjamin
Subject: FW: from [REDACTED] re road info [SEC=UNCLASSIFIED]

Hi Pawel

Would you please assist [REDACTED] with the inquiry in the email below.

Thanks

slob

From: [REDACTED]
Sent: Wednesday, 29 March 2017 2:00 PM
To: Paunovic, Slobodan
Subject: from [REDACTED] re road info

Hello Slobodan

Thankyou for letter from Benjamin Hubbard re parking restrictions.

Could you give me Info for email address or phone no. to follow up putting 50 speed signs on Wallislow St Hawker.

This street/lanes going down to the soccer/softball fields is being treated as a fast track by the majority of drivers, especially the motorbikes & soccer/softball/scout drivers at night. Very little traffic would be diving 50km which I think would be the correct speed for this road.

If you are able to give me some Info I will follow it up.

Thankyou for your time and assistance

From Paunovic, Slobodan [mailto:Slobodan.Paunovic@act.gov.au]
Sent: Friday, 3 February 2017 5:47 PM
To: [REDACTED]
Subject: RE: re Parking along Wallislow letter 25/1/17 [SEC=UNCLASSIFIED]

Thanks [REDACTED] for the feedback.

Regards

Slobodan

From: [REDACTED]
Sent: Friday, 3 February 2017 5:13 PM
To: Paunovic, Slobodan
Subject: RE: re Parking along Wallislow letter 25/1/17 [SEC=UNCLASSIFIED]

Hello Slobodan

Thankyou for your prompt reply. If possible, please arrange speed survey between 6pm -9pm or 7.30am -9am during the week. I would appreciate you advising the police of this matter regarding speeding down Wallislow St to the Soccer fields.

We are having no parking problems along Wallislow in front of us – perhaps the hill nearer Jinka?? So we will opt for Option B at this point of time.
I sent 2 photos of Walhallow from my phone
Regards

Subject: RE: re Parking along Walhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Thanks for the feedback, I wish to advise that I’ll arrange for a speed survey along the street and also advise ACT Policing regarding your comments in the email below with your permission to forward this email to ACT Policing.

Would you please also comment in relation to the consultation parking proposal if you agree or disagree.

Happy to discuss further.
Regards

Slobodan

From: Slobodan [mailto:Slobodan.Paunovic@act.gov.au]
Sent: Friday, 3 February 2017 2:18 PM
To: Paunovic, Slobodan
Subject: re Parking along Walhallow letter 25/1/17

Hello Slobodan,
Our names are [redacted] and we live in [redacted].

However Walhallow St, leading to the soccer and softball fields, Delamere and Murrangi Sts and Hawker College has become a speed way for motorists and motorcyclists.
There is almost no parking in our area you have marked. There may be parking problems further down the street near the soccer hall facing some of the fields.

However Speeding along Walhallow is horrendous as there is no old street traffic to slow the Walhallow traffic and it is being used as a rat run and race area. Black skids marks near the bend are common. Motor cyclists rev up and roar along.
I would expect this road/lane way to be at least a 50km but most traffic revs up the slight hill then speeds down to the soccer fields before breaking hard at the 90 degree bend or speed down hill and comes to a screeching halt at the corner of Walhallow and Beetaloo.
Even the big mowing and equipment trucks speed at their highest revs.
The busy times are early morning and after work 5pm - 9pm Especially, when scouts parents, soccer, softball practice occurs after work.

We would like to request two, 50km signs on Walhallow and an occasional van to slow the traffic.
Thank you for your attention
Regards

We will send a return letter also.
This email, and any attachments, may be confidential and also privileged. If you are not the intended recipient, please notify the sender and delete all copies of this transmission along with any attachments immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person.
Location/Project: WAIHAILLOW 8
Issue: PARKING

Method of Consultation:
- Questionnaire
- Door Knock
- Other LTR DROP

Consultation dates: From 30/01/17 To 17/2/17
Number of letters sent: 1
Number of responses received: 1

Proposal: NIP SATISFIED OR ANY TIMES
For Against Unsure

Other Comments: ED survey?

Recommendation/Decision:

Investigation Officer:

Signature: Date: 27/01
Slobodan,

Waithallow Street has been surveyed a number of times.

Mean speeds have decreased in the eastbound direction towards Beetaloo Street and have increased in the westbound direction towards Jinka Street.

Whilst we are aware that some motorists speed on our roads in the ACT. However, speeding is an enforcement issue and essentially a matter enforcement. It is encouraged that the resident contact the following for follow up action.

- ACT Policing on 131.444; or
- Crime Stoppers on 1800 333 000; or
- Visit www.accesscanberra.gov.au and submit a request to Justice And Community Safety Directorate to have this street reviewed for the Mobile Speed Camera Program.

Cheers

Ed

<table>
<thead>
<tr>
<th>Street Name</th>
<th>Suburb</th>
<th>Survey Location</th>
<th>Survey Location Description</th>
<th>Start Date</th>
<th>End Date</th>
<th>Mean Speed</th>
<th>Speed Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Waithallow Street</td>
<td>Hawker</td>
<td>Jinka Street</td>
<td>Beetaloo Street</td>
<td>19/11/2010</td>
<td>Jinka Street</td>
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<td>Jinka Street</td>
<td>48.8</td>
<td>Str</td>
</tr>
</tbody>
</table>

Hi Ed

Would you please arrange for a survey along Waithallow St HAWKER please see comments below.

Thanks

Slobodan

Hello Slobodan

Our names are  and we live in  and we report.
Paunovic, Slobodan

From: Paunovic, Slobodan
Sent: Wednesday, 1 March 2017 4:45 PM
To: [redacted]
Subject: RE: re Parking along Walhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Hi [redacted]

Would you please call me on 62076601 to discuss parking concerns further.

Thanks

Slobodan Paunovic, Major Events Officer
Phone: 02 62076601 | Email: slobodan.pauanovic@act.gov.au
Located ACT | Transport Canberra and City Services | ACT Government
12 Wattis Street, Lyneham | GPO Box 128 Canberra ACT 2601 | www.act.gov.au

From: Paunovic, Slobodan
Sent: Friday, 3 February 2017 5:47 PM
To: [redacted]
Subject: RE: re Parking along Walhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Thanks for the feedback.

Regards

Slobodan

From: [redacted]
Sent: Friday, 3 February 2017 5:43 PM
To: Paunovic, Slobodan
Subject: RE: re Parking along Walhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Hello Slobodan

Thankyou for your prompt reply. If possible, please arrange speed survey between 6pm -9pm or 7.30am -9am during the week. I would appreciate you advising the police of this matter regarding speeding down Walhallow St to the Soccer fields.

We are having no parking problems along Walhallow in front of us – perhaps over the hill nearer Jinkin?? So we will opt for Option 3 at this point of time.

I sent 2 photos of Walhallow from my front -by phone -

Regards

From: Paunovic, Slobodan [mailto:Slobodan.Paunovic@act.gov.au]
Sent: Friday, 3 February 2017 4:05 PM
To: [redacted]
Subject: RE: re Parking along Walhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Hi [redacted]

Thanks for the feedback, I wish to advise that I’ll arrange for a speed survey along the street and also advise ACT Policing regarding your comments. In the email bellow with your permission to forward this email to ACT Policing?

Would you please also comment in relation to the consultation parking proposal if you agree or disagree.
Paunovic, Slobodan

From: Meredith, Edward
Sent: Monday, 6 February 2017 8:31 AM
To: Paunovic, Slobodan
Subject: RE: re Parking along Wallhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Slobie,

Wallhallow Street has been surveyed a number of times,

Mean speeds have decreased in the eastbound direction towards Beetaloo Street and have increased in the westbound direction towards Jinka Street.

Whilst we are aware that some motorists speed on our roads in the ACT. However, speeding is an enforcement issue and essentially a matter enforcement. It is encouraged that the resident contact the following for follow up action.

- ACT Policing on 131 444; or
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Cheers

Ed

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From: Paunovic, Slobodan
Sent: Friday, 3 February 2017 5:16 PM
To: Meredith, Edward
Subject: FW: re Parking along Wallhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Hi Ed

Would you please arrange for a survey along Wallhallow St HAWKER please see comments below.
Thanks

slobie

From: [redacted]
Sent: Friday, 3 February 2017 2:18 PM
To: Paunovic, Slobodan
Subject: re Parking along Wallhallow letter 25/1/17

Hello Slobodan,

Our names are [redacted] and we live in [redacted]...
However Walhallow St, leading to the Soccer and Softball fields, Delamere and Murenji Sts and Hawker college has become a speed way for motorists and motorcyclists. There is almost no parking in our area you have marked. There may be parking problems further down the street near the scout hall facing some of the fields.

However Speeding along Walhallow is horrendous as there is no side street traffic to slow the Walhallow traffic and it is being used as a rat run and race area. Black skids marks near the bend are common. Motorcyclists rev up and roar along. I would expect this road/lane way to be at least 50km but most traffic revs up the slight hill then speeds down to the soccer fields before breaking hard at the 90 degree bend or speed down hill and comes to a screeching halt at the corner of Walhallow and Beetaloo. Even the big mowing and equipment trucks speed at their highest revs. The busy times are early morning and after work, 5pm - 9pm. Especially, when scouts, parents, soccer, softball practice occurs after work.

We would like to request two, 50km signs on Walhallow and an occasional van to slow the traffic. Thankyou for your attention.

Regards

We will send a return letter also.
Paunovic, Slobodan

From: Paunovic, Slobodan
Sent: Friday, 3 February 2017 6:46 PM
To: Meredith, Edward
Subject: FW: re Parking along Walhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Hi Ed

Please note the wish below.

Thanks

Sloblo

From: [redacted]
Sent: Friday, 3 February 2017 5:43 PM
To: Paunovic, Slobodan
Subject: RE: re Parking along Walhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Hello Slobodan

Thank you for your prompt reply. If possible, please arrange speed survey between 6pm - 9pm or 7:30am - 9am during the week. I would appreciate you advising the police of this matter regarding speeding down Walhallow St to the Soccer fields.

We are having no parking problems along Walhallow in front of us – perhaps over the hill nearer Jinka?? So we will opt for Option 3 at this point of time.

I sent 2 photos of Walhallow from my front -by phone -

Regards

From: Paunovic, Slobodan [mailto:Slobodan.Paunovic@act.gov.au]
Sent: Friday, 3 February 2017 4:05 PM
To: [redacted]
Subject: RE: re Parking along Walhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Hi

Thanks for the feedback, I wish to advise that I’ll arrange for a speed survey along the street and also advise ACT Policing regarding your comments in the email bellow with your permission to forward this email to ACT Policing?

Would you please also comment in relation to the consultation parking proposal if you agree or disagree.

Happy to discuss further,

Regards

Slobodan

From: [redacted]
Sent: Friday, 3 February 2017 2:18 PM
To: Paunovic, Slobodan
Subject: re Parking along Walhallow letter 25/1/17

Hello Slobodan
Our names are [redacted] and we live [redacted].

However Wallhallow St, leading to the Soccer and Softball fields, Delamere and Murrangi Sts and Hawker college has become a speed way for motorists and motorcyclists. There is almost no parking in our area you have marked. There may be parking problems further down the street near the scout hall facing some of the fields.

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Paunovic, Slobodan

From: Paunovic, Slobodan
Sent: Friday, 3 February 2017 6:47 PM
To: [redacted]
Subject: RE: re Parking along Walhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Thanks for the feedback.
Regards

Slobodan

From: [redacted]
Sent: Friday, 3 February 2017 5:43 PM
To: Paunovic, Slobodan
Subject: RE: re Parking along Walhallow letter 25/1/17 [SEC=UNCLASSIFIED]

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From: Paunovic, Slobodan [mailto:Slobodan.Paunovic@act.gov.au]
Sent: Friday, 3 February 2017 4:05 PM
To: [redacted]
Subject: RE: re Parking along Walhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Hi

Thanks for the feedback, I wish to advise that I'll arrange for a speed survey along the street and also advise ACT Policing regarding your comments in the email below with your permission to forward this email to ACT Policing?

Would you please also comment in relation to the consultation parking proposal if you agree or disagree.

Happy to discuss further.
Regards

Slobodan

From: [redacted]
Sent: Friday, 3 February 2017 2:18 PM
To: Paunovic, Slobodan
Subject: re Parking along Walhallow letter 25/1/17

Hello Slobodan

Our names are [redacted] and we live in [redacted]...
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Paunovic, Slobodan

From: Paunovic, Slobodan
Sent: Friday, 3 February 2017 6:40 PM
To: [Redacted]
Subject: RE: Pics of walhallow [SEC=UNCLASSIFIED]

Thanks:

I believe parking is an issue during the games and training days.
Regards

Slobodan

From: [Redacted]
Sent: Friday, 3 February 2017 5:38 PM
To: Paunovic, Slobodan
Subject: Pics of walhallow

Sent from my Samsung GALAXY S5
Hi Ed

Would you please arrange for a survey along Walhallow St HAWKER please see comments below.

Thanks

slob

From: Paunovic, Slobodan
Sent: Friday, 3 February 2017 2:18 PM
To: Paunovic, Slobodan
Subject: re Parking along Walhallow letter 25/1/17

Hello Slobodan 
Our names are [redacted] and we live in [redacted].

However Walhallow St, leading to the Soccer and Softball fields, Delamere and Murrang Sts and Hawker college has become a speed way for motorists and motorcyclists. There is almost no parking in our area you have marked. There may be parking problems further down the street near the scout hall facing some of the fields.

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The busy times are early morning and after work 5pm - 9pm Especially, when scouts parents, soccer, softball practice occurs after work

We would like to request two, 50km signs on Walhallow and an occasional van to slow the traffic.

Thankyou for your attention

Regards

We will send a return letter also.
From: Paunovic, Slobodan
Sent: Friday, 3 February 2017 4:06 PM
To: [Redacted]
Subject: RE: To Parking along Walhallow letter 25/1/17 [SEC=UNCLASSIFIED]

Hi [Redacted],

Thanks for the feedback, I wish to advise that I’ll arrange for a speed survey along the street and also advise ACT Policing regarding your comments in the email below with your permission to forward this email to ACT Policing?

Would you please also comment in relation to the consultation parking proposal if you agree or disagree.

Happy to discuss further.
Regards

Slobodan

---

From: [Redacted]
Sent: Friday, 3 February 2017 2:18 PM
To: Paunovic, Slobodan
Subject: re Parking along Walhallow letter 25/1/17

Hello Slobodan,

Our names are [Redacted] and we live [Redacted] However Walhallow St, leading to the Soccer and Softball fields, Delamere and Murraril Sts and Hawker college has become a speed way for motorists and motorcyclists. There is almost no parking in our area you have marked. There may be parking problems further down the street near the scout hall facing some of the fields.

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We would like to request two, 50km signs on Walhallow and an occasional van to slow the traffic.

Thankyou for your attention.

Regards

[Redacted]

We will send a return letter also.
Paunovic, Slobodan

From: Paunovic, Slobodan
Sent: Friday, 3 February 2017 6:10 PM
To: Paunovic, Slobodan
Subject: FW: re Parking along Walthall Street letter 25/1/17 [SEC=UNCLASSIFIED]

Dear Sir/Madam

Would you be able to assist with traffic enforcement along Walthall Street. Hawker please see concern in the email below raised by resident in the area.

Thanks

Slobodan Paunovic | Major Events Officer
Phone: 02 61207601 | Email: slobodan.paunovic@act.gov.au
Roads ACT | Transport Canberra and City Services | ACT Government
12 Wattle Street, Lyneham | GPO Box 138 Canberra ACT 2601 | www.act.gov.au

---

From: [Redacted]
Sent: Friday, 3 February 2017 2:18 PM
To: Paunovic, Slobodan
Subject: Re: Parking along Walthall Street letter 25/1/17

Hello Slobodan,

Our names are [Redacted] and we live in [Redacted] near the [Redacted].

However Walthall St, leading to the Soccer and Softball fields, Delamere and Murranki Sts and Hawker college has become a speed way for motorists and motorcyclists.

There is almost no parking in our area you have marked. There may be parking problems further down the street near the scout hall facing some of the fields.

However Speeding along Walthall is horrendous as there is no side street traffic to slow the Walthall traffic and it is being used as a rat run and race area. Black skids marks near the bend are common. Motorcyclists rev up and roar along.

I would expect this road/lane way to be at least a 50km but most traffic revs up the slight hill then speeds down to the soccer fields before breaking hard at the 90 degree bend or speed down hill and comes to a screeching halt at the corner of Walthall and Beetaloo.

Even the big moving and equipment trucks speed at their highest revs.

The busy times are early morning and after work 5pm - 9pm. Especially when scouts parents, soccer, softball practice occurs after work.

We would like to request two 50km signs on Walthall and an occasional van to slow the traffic.

Thank you for your attention.

Regards

[Redacted]

We will send a return letter also.
Hi Team,

Please inspect the highlighted area on the attached map, check for appropriate signage for enforcement.

Chris Seddon
A/g Manager
Parking Operations
02 62077205

Access Canberra acknowledges the traditional custodians of the ACT, the Ngunnawal people. Access Canberra acknowledges and respects their continuing culture and the contribution they make to the life of this city and this region.

From: Paunovic, Slobodan
Sent: Thursday, 19 January 2017 1:58 PM
To: Seddon, Christopher <Christopher.Seddon@act.gov.au>
Subject: FW: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]

Please call me

From: Morris, Ben
Sent: Monday, 16 January 2017 9:28 AM
To: Paunovic, Slobodan
Cc:
Subject: FW: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]

Slobodan

Please see the attached map with the highlighted section

Ben

From: "Paunovic, Slobodan" <Slobodan.Paunovic@act.gov.au>
Date: 25 November 2016 11:35:12 AM AEDT
To: [Redacted]
Subject: FW: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]
Hi,

Would you please mark on the attached map the area of concerns.

Thanks

Slobodan Paunovic | Major Events Officer
Phone: 02 62076601 | Email: slobodan.paunovic@act.gov.au
Roads ACT | Transport Canberra and City Services | ACT Government
12 Wattle Street, Lyneham | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

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-----------------------------------------------------------------------------
Paunovic, Slobodan

From: Paunovic, Slobodan
Sent: Friday, 20 January 2017 4:57 PM
To: City Management
Cc: Thompson, Peter; Christie, Peter
Subject: FW: Walhallow st [SEC=UNCLASSIFIED]

Team

Would you please send this request to RMS to replace missing signs as marked on the map below.

Thanks

Slobodan

From: Christie, Peter
Sent: Friday, 20 January 2017 4:55 PM
To: Paunovic, Slobodan
Cc: Seddon, Christopher
Subject: Walhallow st

Slobble,

Blue dot. No Stopping double arrow missing from light pole. Straps are still on the pole.

Blue circle. No Stopping rha totally unreadable it is so faded.

The rest looks OK to me.
Paunovic, Slobodan

From: Paunovic, Slobodan
Sent: Thursday, 18 January 2017 1:58 PM
To: Seddon, Christopher
Subject: FW: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]
Attachments: 20170113112126768.pdf

Please call me

From: Slobodan
Sent: Monday, 16 January 2017 9:28 AM
To: Paunovic, Slobodan
Cc: 
Subject: FW: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]

Slobodan

Please see the attached map with the highlighted section

From: "Paunovic, Slobodan" <Slobodan.Paunovic@act.gov.au>
Date: 25 November 2016 11:35:12 AM AEDT
To: 
Subject: FW: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]

Hi,

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Thanks

Slobodan Paunovic | Major Events Officer
Phone: 02 62076601 | Email: slobodan.paunovic@act.gov.au
Roads ACT | Transport Canberra and City Services | ACT Government
12 Wattie Street, Lyneham | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

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Paunovic, Slobodan

From: Paunovic, Slobodan
Sent: Thursday, 19 January 2017 1:58 PM
To: Paunovic, Slobodan
Subject: RE: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]

Thank you, I'll inspect the area and advise you further.
Regards

Slobodan

From: Slobodan
Sent: Monday, 16 January 2017 9:28 AM
To: Paunovic, Slobodan
Cc: Paunovic, Slobodan
Subject: FW: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]

Slobodan

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Date: 25 November 2016 11:35:12 AM AEDT
To: [Redacted]
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Slobodan Paunovic| Major Events Officer
Phone: 02 62076601 | Email: slobodan.paunovic@act.gov.au
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Roads ACT | Transport Canberra and City Services | ACT Government
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TO: Traffic Management and Safety

COMPLAINT/ENQUIRY

DETAILS
Suburb / Site: HAWKER, WALHALLOW ST, HAWKER

Reason for Inspection Request
I am very concerned about the safety of children attending sporting and community events on Walhallow Street Hawker, particularly near the Ginninderra District Girl Guides Hall. The current legal parking arrangements are appalling and I believe it is only a matter of time before a terrible tragedy occurs. When I go to pick up my daughter from Guides this evening I will be (legally) required to park in the eastbound lane, essentially blocking it completely. Other parents will also park in this lane causing this narrow stretch of road to become a one way thoroughfare for several car lengths. The signs state "No Parking Sat-Sun" but make no mention of weekdays which are when the Guide groups meet. People attending the adjacent soccer field, bowling club and softball centre add to the traffic using this section of road. I have considered using their car parks but the distance, without an adequate footpath, and a mobility issue makes that very difficult for me. There is a dirt car park opposite the Hall but it is gated and locked. Solutions may be making it a one-way street, widening the road to accommodate parking or investing in turning the dirt car park into a usable safe option.

Primary Asset Type
REQUEST FOR SERVICES
ROAD PAVEMENT
TMS ISSUES - NOT MAINTENANCE

Request Originator

Processed By
Requested: 22-NOV-2016

Inspection Report By Traffic Management and Safety

<table>
<thead>
<tr>
<th>Issue</th>
<th>Description of issue and possible cause</th>
</tr>
</thead>
<tbody>
<tr>
<td>PEED</td>
<td>oops</td>
</tr>
<tr>
<td>peed</td>
<td></td>
</tr>
</tbody>
</table>

Recommended Remedial Works

Action / NoAction
Complainant advised of outcome
Paunovic, Slobodan

From: Paunovic, Slobodan
Sent: Friday, 25 November 2016 11:47 AM
To: Parking Operations
Subject: RE: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]

Thanks mate

-----Original Message-----
From: Parking Operations
Sent: Friday, 25 November 2016 11:46 AM
To: Paunovic, Slobodan
Subject: RE: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]

Slobie,

Thank you, its on the list. We will try to arrange something in the near future.

Jarrod Baldock | A/g Team Leader | Parking Operations

Access Canberra | Governance and Support | ACT Government
255 Canberra Avenue, Fyshwick | Phone 02 62077200

Risky parking behaviour is the same as risky workplace behaviour. It is unsafe and the risks and consequences are foreseeable and therefore preventable.

-----Original Message-----
From: Paunovic, Slobodan
Sent: Friday, 25 November 2016 11:39 AM
To: Parking Operations
CC: [Redacted]
Subject: FW: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]

Team

Would you please inspect the area, please see attachments above.

Thanks,

Slobie
TO:  
Traffic Management and Safety

COMPLAINT/ENQUIRY

DETAILS
Suburb / Site: HAWKER, W. WHALLOWS ST, HAWKER

Reason for Inspection Request
I am very concerned about the safety of children attending sporting and community events on Walhallow Street, Hawker, particularly near the Ginninderra District Old Guiles Hall. The current legal parking arrangements are appalling and I believe it is only a matter of time before a terrible tragedy occurs. When I go to pick up my daughter from Guiles this evening I will be forced to park in the eastbound lane, essentially blocking it completely. Other parents will also be forced to park on this stretch of road.

Requests for Services

<table>
<thead>
<tr>
<th>REQUEST FOR SERVICES</th>
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<tbody>
<tr>
<td>ROAD PAVEMENT</td>
</tr>
<tr>
<td>TMS ISSUES - NOT MAINTENANCE</td>
</tr>
</tbody>
</table>

Primary Asset Type

Request Originator

Processed By

Requested: 20-NOV-2016

Inspection Report

<table>
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<tr>
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<th>Recommended Remedial Works</th>
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</thead>
<tbody>
<tr>
<td>19/11/17</td>
<td>SENT TO POLICE ATTACHED</td>
<td></td>
</tr>
<tr>
<td>19/11/17</td>
<td>SENT TO RMS</td>
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<tr>
<td>20/11/17</td>
<td>MISSED DATE SENT TO RMS</td>
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</tbody>
</table>

Complainant advised of outcome

Inspector By
Return to Operational Support Unit after completion of remedial works or assessment, by no later than 06-DEC-2019
Paunovic, Slobodan

From: Paunovic, Slobodan  
Sent: Friday, 26 November 2016 12:02 PM  
To: Seddon, Christopher; Parking Operations  
Subject: RE: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]

We may speak with them but not sure if they can book the vehicles parked in No Stopping zones - the signs are restricting parking in the area and we have complaints for very long time?

-----Original Message-----
From: Seddon, Christopher  
Sent: Friday, 25 November 2016 11:58 AM  
To: Paunovic, Slobodan; Parking Operations  
Subject: RE: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]

Hi Slobie,

Once again this needs to be dealt with by the sporting field managers. The complaint says they are legally parked but not enough parking, cars legally parked reduce the flow of traffic to one lane, drivers need to drive to the conditions.

Inspectors will investigate.

Regards,

Chris Seddon
A/g Manager
Parking Operations
02 62077285

Risky parking behaviour is the same as risky workplace behaviour. It is unsafe and the risks and consequences are foreseeable and therefore preventable.

Access Canberra acknowledges the traditional custodians of the ACT, the Ngunnawal people. Access Canberra acknowledges and respects their continuing culture and the contribution they make to the life of this city and this region

-----Original Message-----
From: Paunovic, Slobodan  
Sent: Friday, 25 November 2016 11:39 AM  
To: Parking Operations  
Cc: Seddon, Christopher; [REDACTED]  
Subject: FW: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]

Team

Would you please inspect the area, please see attachments above.

Thanks

Slobie
From: Hawkins, Robyn  
Sent: Thursday, 24 November 2016 4:40 PM  
To: Paunovic, Slobodan  
Subject: 1005132 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]  
Attachments: doc_1005136.doc

Thanks

-----Original Message-----
From: iamsreplies@act.gov.au [mailto:iamsreplies@act.gov.au]
Sent: Tuesday, 22 November 2016 3:20 PM
To: TCSS_RA IAMSReplies
Subject: ACT Urban Services Enquiry - 1005132

Contract Supervisor,

We have received a public enquiry that requires your attention.

Category: REQS - Request for Services
Class : ROPA - Road Pavement
Type  : TMS - TMS ISSUES

Please see the attached document for more details.

Regards,

Territory and Municipal Services
Hi [redacted]

Would you please mark on the attached map the area of concerns.

Thanks

Slobodan Paunovic | Major Events Officer
Phone: 02 62076601 | Email: slobodan.paunovic@act.gov.au | Roads ACT | Transport Canberra and City Services | ACT Government
12 Wattle Street, Lyneham | GPO Box 158 Canberra ACT 2601 | www.act.gov.au
Paunovic, Slobodan

From: Paunovic, Slobodan
Sent: Friday, 26 November 2016 11:39 AM
To: Parking Operations
Cc: Soddon, Christopher
Subject: FW: 1005182 ACT Urban Services Enquiry - [SEC=UNCLASSIFIED]
Attachments: doc_1005182.doc; 20161126102647907.pdf

Team

Would you please inspect the area, please see attachments above.

Thanks

Slobie
TO: Traffic Management and Safety

COMPLAINT/ENQUIRY

Reason for Inspection Request
"I am really fed up with the parking that is occurring outside the Hawker Girl Guides Hall, they obstruct one side of the street and simply dangerous for moving traffic. I use this way to get home every night and had an almost collision with car coming from opposite direction simply as my vision was blocked by the parked car. They have been parking there for numerous years and I think we need to find an alternative."

Primary Asset Type
REQUEST FOR SERVICES
ROAD PAVEMENT
TMS ISSUES - NOT MAINTENANCE

Request Originator

Processed By
Requested: 01-SEP-2014

Inspection Report By Traffic Management and Safety

<table>
<thead>
<tr>
<th>She viewed complaining</th>
<th>Description of issue and possible cause</th>
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<tr>
<td>Tallied to</td>
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<td>and provided</td>
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<tr>
<td>required information</td>
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<tr>
<td>of complaint</td>
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</tbody>
</table>

Recommended Remedial Works

G 130

Action/NoAction
Complainant advised of outcome

Inspected By
Date
Return to Operational Support Unit after completion of remedial works or movement, by no later than 15-Sep-2014
Can you please investigate this
Tx
snez

-----Original Message-----
From: iamsreplies@act.gov.au [mailto:iamsreplies@act.gov.au]
Sent: Monday, 1 September 2014 2:16 PM
To: TMSIAMSEnquiries
Subject: ACT Urban Services Enquiry - 802301

Contract Supervisor,

We have received a public enquiry that requires your attention.

Category: REQS - Request for Services
Class : ROPA - Road Pavement
Type : TMS - TMS ISSUES

Please see the attached document for more details.

Regards,

Territory and Municipal Services